

Issue – Kanab City Forms utilizes XFA-Based PDF forms.

The built-in PDF viewer introduced with Mozilla Firefox and Google Chrome do not support XFA-based PDF forms. Therefore, XFA-based PDF forms do not open in later versions of Firefox and Chrome.

Solution

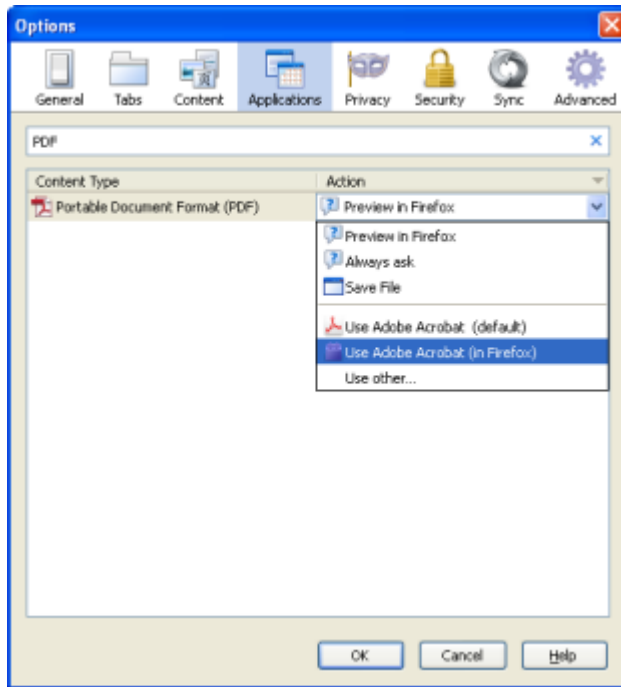
To use Kanab City XFA-based PDF forms on Firefox and Chrome, perform the following steps to configure Firefox and Chrome to open PDFs using Adobe Reader or Adobe Acrobat.

Note:

Ensure that you have Adobe Reader or Adobe Acrobat installed on your machine.

Configure Firefox

1. In Firefox, choose **Tools > Options**.
2. In the Options dialog, click **Applications**.
3. In the Applications tab, type **PDF** in the search field.
4. For Portable Document Format (PDF) content type in the search result, select **Use Adobe Acrobat (in Firefox)** from the Action drop-down list.



5. Click **OK**.

6. Restart Firefox.

Configure Chrome

1. In Chrome, go to **chrome://plugins/**.
2. Click **Disable** under Chrome PDF Viewer, and click **Enable** under Adobe PDF Plug-In.

